



fort  
kinnaird

# SOCIAL STORY

ONE PLACE.  
ENDLESS POSSIBILITIES.  
SHOPPING • DINING • CINEMA • FREE PARKING

# HELLO

## Welcome to Fort Kinnaird

We hope your time here is enjoyable.  
We understand that the shopping park can occasionally  
be stressful and a cause for worry but rest assured,  
we want to make your visit here a pleasant one.

This brochure can be used to calm any fears and guides you  
on typical things to expect from a shopping park.  
It's even full of activities and what shops you can see.

If you need assistance, there's always  
someone on hand.

**Fort Kinnaird, Edinburgh, offers you the  
greatest shopping experience, just off the A1.  
So whether you want to shop, dine or relax  
we have something for everyone.**

**ENJOY YOUR VISIT**



# CUSTOMER SERVICES

We're here to help



# WHAT'S IN MY BACKPACK?

We have produced a Sensory Backpack to allow people on the autism spectrum to have the best experience they can when visiting Fort Kinnaird.

It can help overcome stressful situations and it allows the customer to visit us whenever they want. Booking details are on the Contact Us page.

## BACKPACK CONTAINS

BACKPACK

EAR PLUGS

FIDGET SPINNER

WATER BOTTLE

EMOTION CARDS

STRESS BALL



# FACILITIES



Accessible Parking



Parent & Child Parking



## TOILETS

Toilets can be found at Customer Services. Additional facilities can be found within various stores.



## BABY CHANGING

There is a baby changing room at Customer Services. Additional facilities can be found in M&S, Boots and Mamas & Papas.



## ADULT CHANGING

Our standalone changing place is located at the side of Currys in front of Customer Services. For assistance and queries contact 0131 669 9090.



## SENSORY BACKPACKS

Available whilst stocks last from Customer Services, contact 0131 669 9090.



## HIDDEN DISABILITIES

Our staff are trained on the Sunflower Hidden disabilities scheme and are on hand to support where required. Approach a member of the site team or contact 0131 669 9090 for assistance.



## VISUAL IMPAIRMENT SUPPORT

Our team have completed Visual Impairment Awareness training with the RNIB to better support visually impaired shoppers. If you or someone you know needs assistance, call 0131 669 9090.



## MOBILITY

Mobility scooters and manual wheelchairs can be booked, free of charge, from Customer Services in advance call 0131 344 7992.



## LOST PROPERTY

If you have lost something while visiting Fort Kinnaird, please contact our Security team on 0131 344 7992. Please note that we will ask for proof of ownership to make sure we give property back to its rightful owner.



## CASH MACHINES

These are located outside Boots and TG Jones.

# THINGS TO NOTE

## CROWDED AREAS

M&S, Primark, Greggs, McDonalds, Starbucks, Caffe Nero, JD, Smyths, Next.

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## LOUD AREAS

JD, Home Bargains, Boots, Primark, M&S, Starbucks, Caffe Nero, Costa, Smyths, McDonalds, Popeyes, Greggs, Office.

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## QUIET AREAS

Wren, Oak Furnitureland, Tapi, Waterstones, Clintons, Beaverbrooks, Hobbycraft, TG Jones, Leith Collective, Mamas & Papas.

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## STRONG SMELLS

Lush, The Fragrance Shop, The Perfume Shop, Rituals, Pets at Home, Chaiiwala, Tapi, Popeyes, McDonalds, Costa, Starbucks, Caffe Nero.

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## BRIGHT AREAS

McDonalds, Starbucks, Currys, Caffe Nero, The Works, Boots, Home Bargains.

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## BUSY TIMES\*

Monday - Thursday	10am-11am & 4pm-6pm
Friday	1pm-6pm
Saturday	12pm-4pm
Sunday	12pm-3pm

\*can vary with calendar effects and promotions/activities.

# SITE PLAN



# ABOUT YOU

**MY NAME IS**



**CONTACTS**



**I'M WORRIED ABOUT**



**I'M EXCITED ABOUT**



# WHAT TO EXPECT



*Might be noisy*



*Might be busy*



*Might be steps*



*There are shops*



*There are restaurants*



*There are toilets*



*There are cars*



*There are buses*



*There is a play park*

# ARRIVING BY CAR



By car



Arrive at Fort Kinnaird



Park your car



Enjoy



# ARRIVING BY BUS



By bus



Arrive at Fort Kinnaird



Get off at bus stop



Enjoy



# ARRIVING BY FOOT



By foot



Arrive at Fort Kinnaird



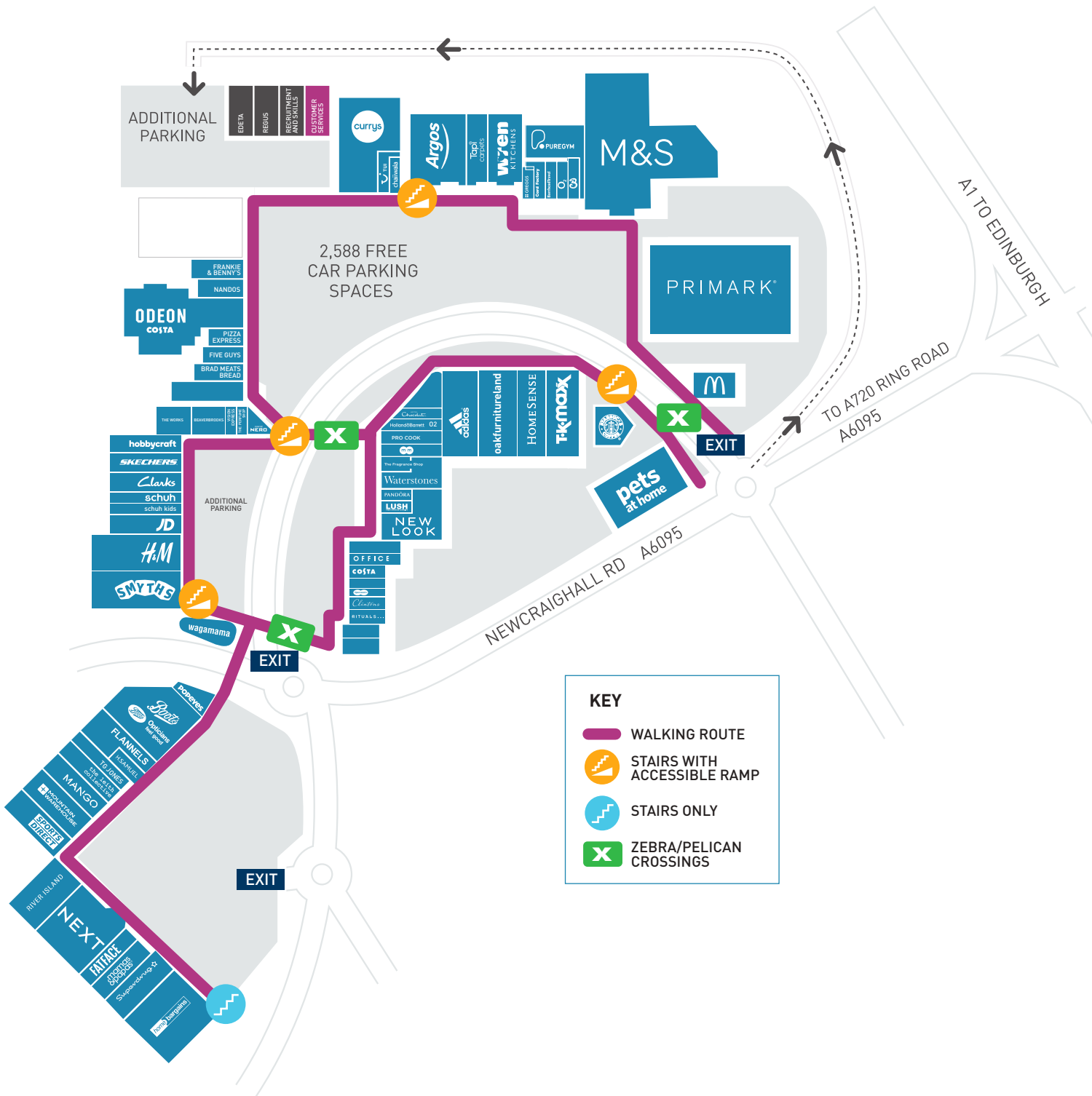
Look for zebra crossings







Enjoy



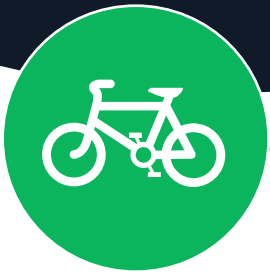
# WALKING ROUTE



**KEY**

-  WALKING ROUTE
-  STAIRS WITH ACCESSIBLE RAMP
-  STAIRS ONLY
-  ZEBRA/PELICAN CROSSINGS

# ARRIVING BY BIKE



By bike



Arrive at Fort Kinnaird



Take bike to cycle shelter



Enjoy



# STORES TO VISIT



Three  
Adidas  
Argos  
Barrhead Travel  
Beaverbrooks  
Boots  
Bread Meats Bread  
Caffé Nero  
Card Factory  
Chaiiwala  
Clarks  
Clintons  
Costa  
Costa (Next)  
Costa (Odeon)  
Currys  
EE  
Fat Face  
Five Guys  
Flannels  
Frankie & Benny's  
Greggs  
Guy & Beard  
H&M  
H. Samuel

Hobbycraft  
Holland & Barrett  
Home Bargains  
Hotel Chocolat  
JD  
Leith Collective  
LUSH  
M&S  
Mamas & Papas  
Mango  
McDonald's  
Mountain Warehouse  
Nando's  
New Look  
Next  
O2  
Oak Furniture land  
ODEON  
Office  
PANDORA  
Pets at Home  
Pizza Express  
Popeyes  
Primark  
ProCook

PureGym  
Rituals  
River Island  
schuh  
schuh kids  
Skechers  
Smyths Toys  
Specsavers  
Sports Direct  
Starbucks  
Superdrug  
Tapi Carpets  
TG Jones  
The Fragrance Shop  
The Perfume Shop  
The Works  
TK Maxx Home Sense  
TUI  
Virgin Holidays (Next)  
Vision Express  
Wagamama  
Waterstones  
Wren Kitchens

# FOOTPATH



# CROSSING THE ROAD



Walk to crossing



Press button and wait



Wait for green man



Cross road looking both ways



# MAKING A PURCHASE



Walk to store



Enter store



Browse store



Pay for your item



Queue



Make your way to the till point



Leave store



Continue shopping

# WHAT A TYPICAL SHOP LOOKS LIKE



# TOY SHOPPING



# PET SHOPPING



# ORDERING AT A TYPICAL RESTAURANT



Walk to restaurant



Enter restaurant



Wait to be seated



Waiter will take your order



Read menu



Sit at your table



Waiter will bring food. Enjoy!

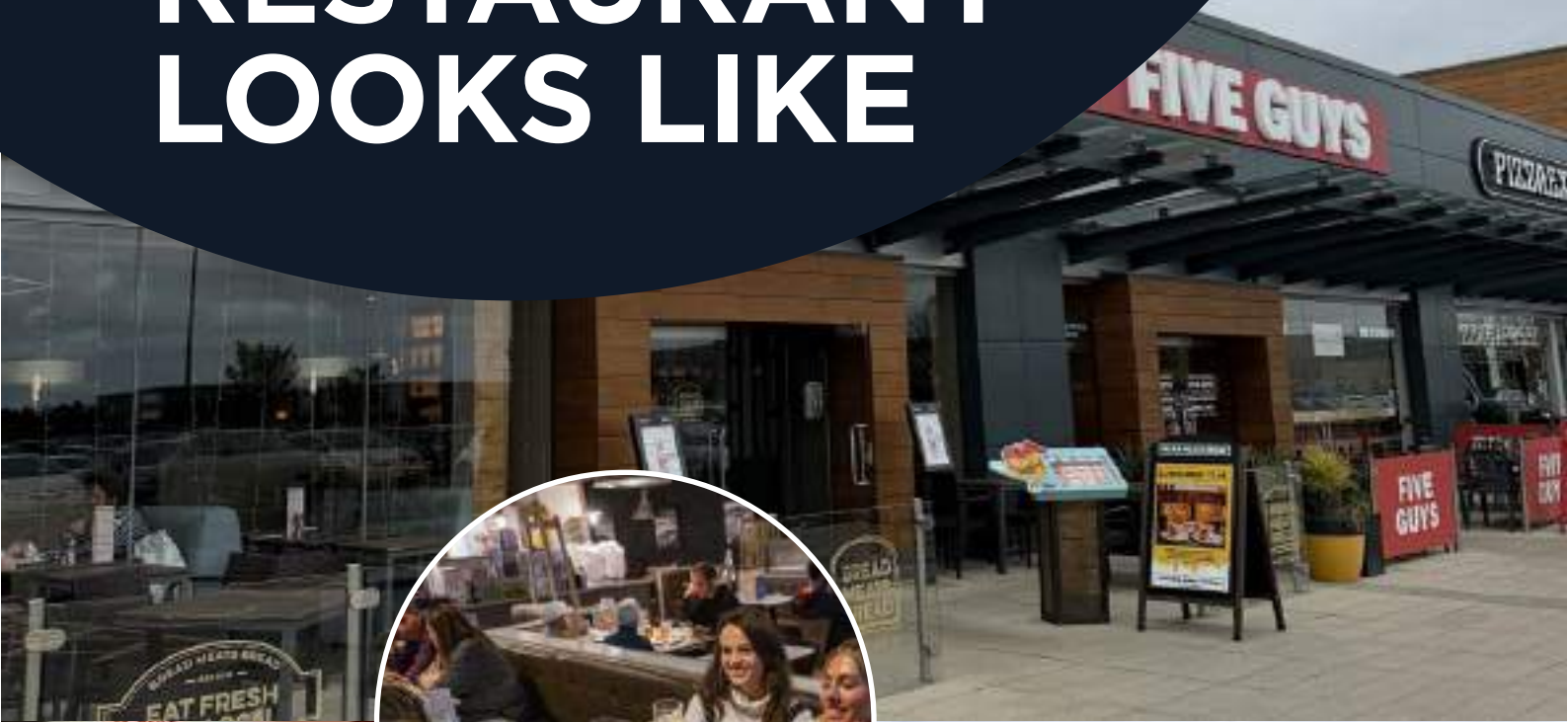


Waiter removes plates/bring bill



Pay for meal and leave restaurant

# WHAT A TYPICAL RESTAURANT LOOKS LIKE



# PLACES TO EAT



Bread Meats Bread  
Five Guys  
Frankie & Benny's  
Greggs  
McDonald's

Nando's  
Pizza Express  
Popeyes  
Wagamama



# PLAY PARK



# CAFES TO VISIT



Café W  
(within Waterstones)  
Caffé Nero  
Chaiiwala  
Costa

Costa (Next)  
Costa (Odeon)  
M&S cafe  
Starbucks



# WHAT A TYPICAL CAFE LOOKS LIKE



# VISITING ODEON CINEMA



Walk to cinema



Enter ODEON Cinema



Buy a ticket and snacks



Take your seat



Go to directed screen



Hand ticket to steward



Watch movie



Leave screen

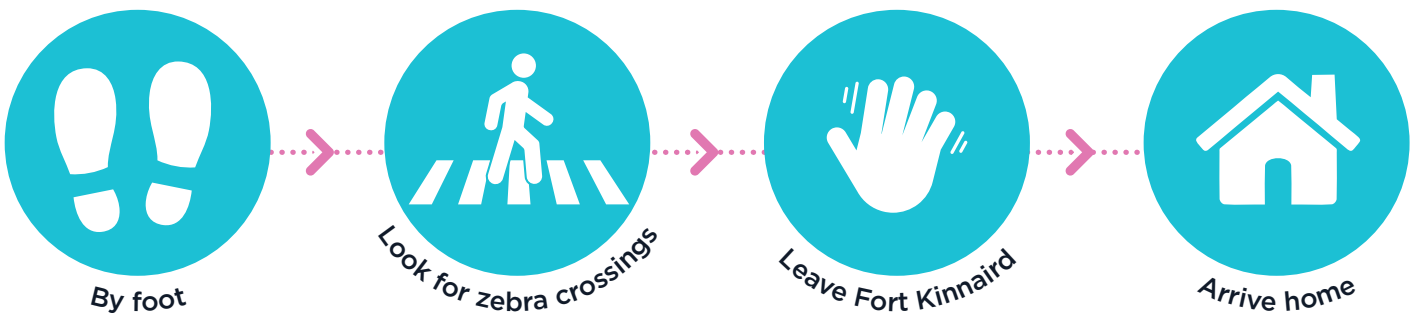
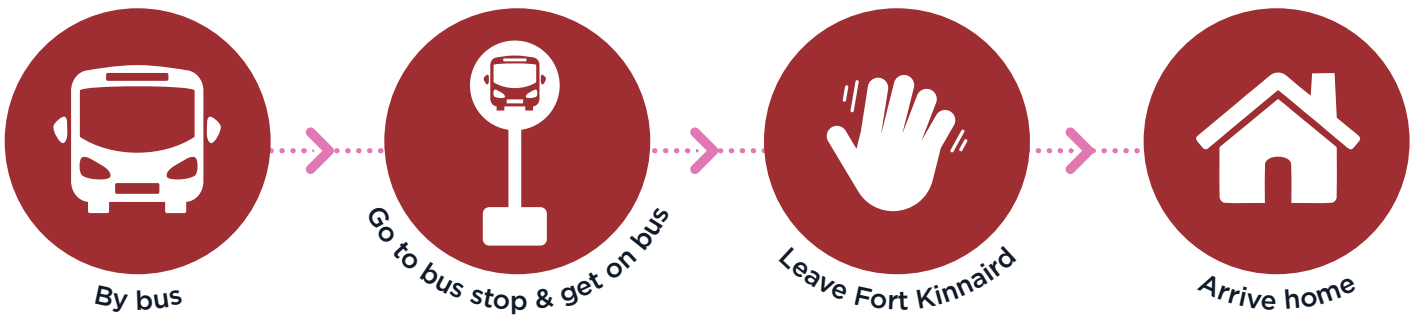
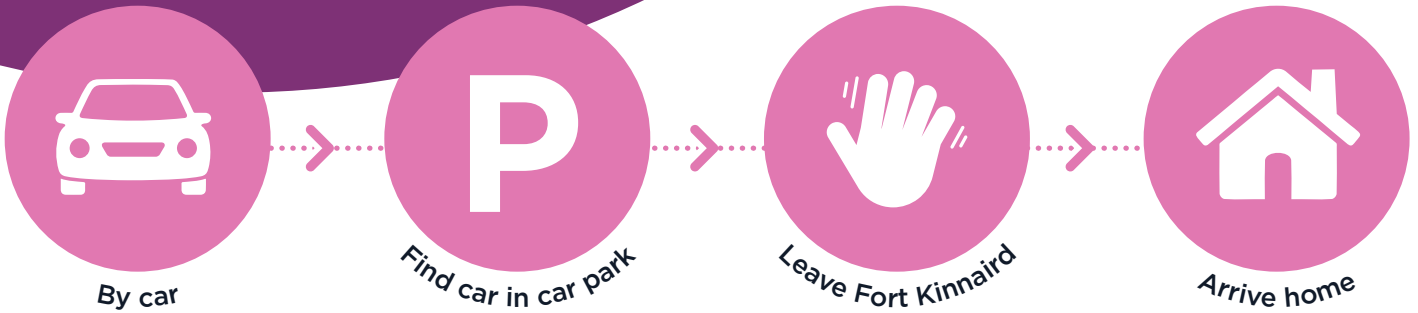


Leave ODEON cinema

# GOING TO THE MOVIES



# LEAVING FORT KINNAIRD



**DRAW YOUR  
FAVOURITE  
FORT KINNAIRD  
MEMORY**

# WORD SEARCH

S L L G D F O I D A C Y C A T  
X Z E X H W A X V E G T C Y I  
R J K V Z J C Z N X B B I U F  
G E D J F T R E Q E G Q D L O  
X T S K O O B Y K Z X K V L R  
C B H T S H O A M P Z S I L T  
F I F P A W R T C J S F Y O K  
R H N K L U S A P K V K I S I  
Q J S E N A R X B A P V Z P N  
R D L C M T Y A S I T A B R N  
F G F A K A T P N H K H C G A  
X T V R N R C X A T O E B K R  
H B U S F C M X Y R S P I P D  
W R N L F R R A A N K X S E B  
D M R N Y D M P H L I W G Y G

**Can you find the  
10 words hidden  
within our wordsearch**

FORT KINNARD  
RESTAURANTS  
PLAYPARK  
BIKE  
FOOTPATH

CINEMA  
BUS  
SHOPS  
CAR  
BACKPACK

# SIGHTS AND SOUNDS

Fort Kinnaird is such an exciting place with lots of sounds, sights and enjoyment. You can use this section to tick what sights, sounds and fun you had during your visit.



Shops



People



Cars



Security staff



Cleaning staff



Talking



Sales assistants



Clothes rails



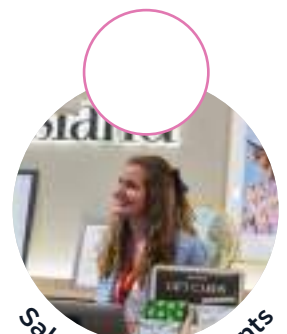
Buses



Queues



Music



Sales announcements

# THANK YOU

**for visiting  
Fort Kinnaird**

We hope to see you again soon.

ONE PLACE.  
**ENDLESS POSSIBILITIES.**  
SHOPPING • DINING • CINEMA • FREE PARKING